



Travel On-Hold Sample Scripts

INTRODUCTION - PACK YOUR BAGS:

Pack your bags! You're off to the vacation of a lifetime with help from (INSERT AGENCY HERE). Share your destination dreams with our next available staff member and we'll help you find the travel options that work best for you - to truly make great vacation memories. (INSERT AGENCY HERE) - we specialize in helping you create the vacation of a lifetime.

INTRODUCTION - CORPORATE TRAVEL:

Thank you for choosing (INSERT NAME HERE), your corporate travel specialists. In today's business world, getting the job done in a host of cities and connecting face to face with customers around the globe is important. Yet so is saving money. With (INSERT NAME HERE), you get a team of professionals who understand your business travel needs as well as your bottom line and will tailor services to meet both. We look forward to helping your business go anywhere, so please continue to hold. Thank you.

LOCATION/HOURS:

Whether by sea, air, or the railway, (INSERT AGENCY HERE) will get you to your dream destination! We invite you to stop in anytime from (HOURS), and talk with our friendly agents here at (ADDRESS). We'll be happy to customize an ideal getaway package just for you. And be sure to ask about all the great getaway packages and current specials.

TRAVEL TIPS:

Thank you for calling (INSERT NAME HERE). As you prepare for your trip today, please remember to keep all prescription medication with you at all times. We appreciate your patience during this brief delay. Assistance is only moments away.

FAMILY TRAVEL:

The beach, the mountains and all points in between - we are (INSERT AGENCY HERE), and we'll take you there! Our staff specializes in trips the whole family can enjoy, whether your idea of a good time is scouring city streets or enjoying the crackle of a campfire. So share your family travel dreams with us when we return and we will help you make your wish come true.

WEB MESSAGE - RESERVATIONS ONLINE:

Planning to make Airline Reservations? Visit our website at (INSERT WEBSITE ADDRESS HERE) dot com. Our state of the art system allows (INSERT NAME HERE) members to find and view specific flights, and even do your own bookings right online! Hotel and Rental Car bookings can also be done with the click of a Mouse! (INSERT WEBSITE ADDRESS HERE) dot com also provides current weather information for any destination and travel advisories you'll want to know about. Make the most of your Mouse with (INSERT WEBSITE ADDRESS HERE) dot com.

BOOK MORE TRIPS ON-HOLD.

Request your **FREE** customized sample production of Muzak Voice On Hold at <http://solutions.muzak.com/VoiceSample>.

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